

# ORIGINAL



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March 16, 2009 Via Overnight Delivery

Docket Control Center Arizona Corporation Commission

1200 West Washington Street

Phoenix, AZ 85007

Re: ACN Communication Services, Inc.

Revision for Arizona Tariff No. 1 (Interexchange)

T-03835A-09-0133

**Docket Control:** 

Enclosed please find the original and thirteen (13) copies of a revision to Arizona Tariff No. 1 (Interexchange) filed on behalf of ACN Communication Services, Inc. This filing increases the Late Payment fee. All Customers are being notified of this change via a bill message, a copy of which is enclosed with this filing. The Affidavit of Customer Notice will be filed under separate cover. Additionally, the Company address, a change about which the Commission was previously notified in separate correspondence, is updated. The Company respectfully requests an effective date of May 16, 2009.

The following tariff pages are included:

1st Revised Title Page

16th Revised Page 1

3<sup>rd</sup> Revised Page 15

Updates Company Address

Updates Check Sheet

Increases Late Payment Fee

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at <a href="mailto:mbyrnes@tminc.com">mbyrnes@tminc.com</a>. Thank you for your assistance.

Sincerely,

En.

Monique Byrnes, Consultant to ACN Communication Services, Inc.

Arizona Corporation Commission

DOCKETED

MAR 18 2009

DOCKETED BY

MB/sp

Enclosures

cc:

R. Glassman - ACN

file:

ACN - AZ IXC

tms:

AZi0903

ACN Communication Services, Inc.
Bill Message Customer Notice - Late Payment
Arizona
March/April 2009

ACN Communication Services, Inc. is proposing the following changes to its rates and charges:

Late Payment 1.5% Proposed Rate

\$5.50 or 2% whichever is greater

These changes may increase your total charge. These changes will be voted on at a future Open Meeting of the Arizona Corporation Commission (Commission). These changes will become effective only upon approval by the Commission. If you have any questions, please contact Customer Care at 888-226-9013 for local service and 877-226-1010 for long distance service or visit us at our website at <a href="https://www.myacn.com">www.myacn.com</a>. If you have further questions, you may contact the Consumer Services Section of the Commission at 602-542-4251 or 1-800-222-7000 or you may go to its website at: <a href="https://www.azcc.gov">www.azcc.gov</a>.

Did you know you can pay your ACN bill by credit card or through an electronic fund transfer from your bank every month and never worry about a late payment? Follow the instructions in the Credit Card payment section on the back of your bill and send it in. Rest assured in the knowledge your ACN bill will be paid on time every month.

#### TITLE SHEET

#### ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by ACN Communication Services, Inc. with principal offices at 1000 Progress Place NE, Concord, North Carolina 28025, for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

**(T)** 

ISSUED: March 17, 2009

EFFECTIVE: May 16, 2009

ISSUED BY:

Richard Boughrum, Treasurer/CFO

1000 Progress Place NE Concord, North Carolina 28025

# **CHECK SHEET**

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Title	1st Revised	*	25	Original
1 .	16 <sup>th</sup> Revised	*	26	Original
2	Original		27	4 <sup>th</sup>
3	Original		27.1	Original
4	Original		28	Original
5	Original		29	Original
6	Original		29.1	Original
7	Original		29.2	Original
8	Original		29.3	1 <sup>st</sup> Revised
9	Original		29.4	1st Revised
10	Original		29.4.1	1st Revised
11	Original		29.4.2	Original
12	Original		29.5	Original
13	Original		29.6	Original
14	Original		30	Original
15	3 <sup>rd</sup> Revised	*	31	5 <sup>th</sup> Revised
16	Original		32	2 <sup>nd</sup> Revised
17	Original		33	Original
18	Original		34	1 <sup>st</sup> Revised
19	Original		34.1	1 <sup>st</sup> Revised
20	Original		35	2 <sup>nd</sup> Revised
21	Original			
22	Original			
23	Original			
24	Original			
	_			

<sup>\*</sup> included in this filing

ISSUED: March 17, 2009

EFFECTIVE: May 16, 2009

ISSUED BY:

Richard Boughrum, Treasurer/CFO

1000 Progress Place NE

Concord, North Carolina 28025

**(I)** 

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.6 Customer Responsibility, (Cont'd.)

# 2.6.4 Late Payment Fees

A late payment fee of \$5.50 or 2% per month, whichever is greater, will be charged on any past due balance. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Arizona state law.

# 2.6.5 Return Check Charge

Customers will be charged \$25.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

# 2.6.6 Deposits

The Company does not collect Customer deposits.

#### 2.6.7 Advance Payments

The Company does not require advance payments for service.

ISSUED: March 17, 2009 EFFECTIVE: May 16, 2009

ISSUED BY:

Richard Boughrum, Treasurer/CFO

1000 Progress Place NE

Concord, North Carolina 28025